

Repair Waiver

Ticket # _____

Date: _____

I authorize Phonlab to perform repair work on my electronic device. I understand that Phonlab have been trained to perform work on electronic devices but Phonlab is not an authorized service dealer. Further, I agree to release, indemnify, and hold Phonlab from liability for any claims or damages of any kind or description that may arise from any repair work performed on my electronic device, unless it is caused by severe negligence of Phonlab or its agent.

I understand that Phonlab is not responsible for any data loss, which may occur as a result of work done on my electronic device. I also understand that I have the option to, and I am responsible for backing up the device before allowing any repair to be performed on my device in the event of any data loss and hardware or software failure.

I understand that Phonlab will not browse through any personal, private or confidential information or data; however, technicians may inadvertently see data during the course of their work. I understand that any confidential data should be removed from the device prior to having repair work performed on the device. The password or pattern code must be available or deactivated upon repair to mobile device.

I understand that repairs or technical support performed by Phonlab may void manufacturer warranties, especially in the case of iOS device repairs. Phonlab and its affiliates do not assume any liability or warranty in the event that the manufacturer warranties are voided but may, at its sole discretion, offer its own warranty on the parts and/or services performed. We offer 30 day warranty on LCD/Digitizers and all other repairs. Warranty does not cover cracked glass or water damage to device.

I authorize Phonlab to remove FRP / factory reset protection lock from my device. Phonlab performs this repair in good faith that the customer is in fact the true owner of said google locked device.

We will not be responsible for any mobile device left at our facility for more than 30 days without contact or our consent. The mobile device will be automatically be forfeited and disposed of.

The information below must be filled out in its entirety to become eligible for warranty!

Mobile Device Manufacture: _____

Model: _____

Password: _____

Color: _____ Carrier: _____

IMEI / MEID # _____

Cell Phone # () _____|_____

Alternate Contact # () _____|_____

Reason for repair:

Customers Name:

(First) _____

(Last) _____

Address: _____

City: _____ State: _____ Zip: _____

Email Address: _____

Referred By: _____

Customer Signature: _____

